

THE 5 WHYS



3WH

ROOT CAUSE ANALYSIS

- STEP 1: The 5 Whys are so simple to do. Name the topic or the problem and simply ask, 'Why is this happening?'
- STEP 2: Write down the answer and then ask 'Why?' and repeat the process until you get to the real issue.

PROBLEM/TOPIC

Why_____

Why_____

Why_____

Why_____

Why_____

